GENERALI Central

LIFE INSURANCE Customer Information Sheet / Know Your Policy

| -107 | ERALI Control | This document provides key information about your policy. You are also advised to go through your Policy Document. | , , , , , , , , , , , , , , , , , , , , |
|------|----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|
| Sr. | Title | Description in simple words (Please refer applicable Policy Clause Number in next column) | Policy Clause Number |
| 1. | Name of the Insurance Product | Generali Central Lifetime Partner Plan (UIN: 133N066V03) | Part A.1 |
| L | and Unique Identification Number (UIN) | | |
| | Proposal Number | | Part A.3a Part A.1 |
| | Type of Insurance Policy Basic Policy Details | You have chosen Immediate Income option | Part A 3e, 3f |
| | | Your Policy Term is of 60 years and Premium Payment Term is of 8 years. You have hosens Sum Assured of Rs. 2,00,000. You have hosens Sum Assured of Rs. 2,00,000. | |
| | | Your Survival Benefit Frequency is Yearly. | |
| - 5 | Policy Coverage/ Benefits payable | Your chosen Premium Payment Frequency is Yearly and your Installment Premium (without applicable taxes) is Rs. 48,480 Maturity Benefit | Part C. 5 |
| | , | Maturity benefit is equal to Sum Assured on Maturity plus Terminal Bonus, if declared. Where, Sum Assured on Maturity is equal to 2 times the Sum Assured. Your Sum Assured on Maturity is Rs. 4,00,000 | |
| | | Death Benefit: In case of unfortunate demise of the life assured during the Policy Term, the life assured's nominee/beneficiary shall receive the Death Benefit. | Part C. 2 |
| | | The Death Benefit shall be higher of the following: 1. 105% of total premiums paid as on date of death (excluding any extra premium, any rider premium and applicable taxes) or 8. time Accurate on Double, 1.0e. 1.4 of 2011 of the Territorial Review of Benery of Handson | |
| | | Where Sum Assured on Death is equal to 10 times the Annualized Premium (excluding applicable taxes, rider premiums and underwriting extra premiums, if any) | |
| | | | Part C. 4 |
| | | You will receive a Guaranteed income and Annual Cash Bonus, if declared, on survival and subject to payment of all due premiums. Option 1: Immediate Income | |
| | | You will noesive a sum of. Guaranteed income, pupiled in arrears from the first policy year till the end of 25th policy year and continued from the first policy year. But the end of the policy term. The amount of bonus will depend upon the Option, Sum Assured and the policy year. Where Guaranteed income is calculated by multiplying Guaranteed income Rate by Sum Assured. | |
| | | Surrender: We recommend you to continue paying the premiums regularly to enjoy all the benefits in the policy and achieve your planned milestones. You do have an option to cash-in (surrender) after completion of first policy year provided one full year premium has been received. The surrender value may be less than the sum of premiums paid. You may evaluate loan option allowed under this policy instead of surrender in case of emergency. | Part D. 3 |
| | | The policy terminates on surrender and no further benefits are payable under the Policy. Please refer to your Benefit Illustration and Policy Document for more details. | |
| 6. | Riders opted, if any Exclusions (What the policy does | Not Available - SuicIde Exclusion | Part F. 7 |
| 7. | Exclusions (What the policy does not cover) | * Sucide Exclusion In case of death of Lie Assured due to suicide within 12 months from the date of Commencement of risk under the Policy or from the date of Revival of the Policy, as applicable, the Nominee or beneficiary of the Policyholder shall be entitled to at least 80% of the Total Premiums Paid till the date of death or the Surrender Value available as on the date of death whichever is higher, provided the Policy is In-force. | Part F. 7 |
| 8. | Waiting /lien Period, if any | Not Applicable | |
| 9. | Grace period | Grace period means the time granted by the Company from the due date of payment of premium, without any penalty or late fee, during which time the policy is considered to be in-force with the risk cover without any interruption, as per the terms & conditions of the policy. | Part C. 7 |
| | | As you have opted for Yearly premium payment frequency, the grace period applicable to you is 30 days. | |
| 10. | Free Look Period | If you disagree with any of the terms and conditions, you have a right to return the Policy within 30 days of receipt of the Policy Document and the Company will return the premium if no claim made. | Part D. 6 |
| 11. | Lapse, paid-up and revival of the Policy | Lapse If due premiums for first (1) year have not been paid in full within the grace period, the policy shall lapse and will have no value. All risk cover and benefit cease while the policy is in lapsed status. | Part D. 1 |
| | | Pack_Up Title premiums for the first one (1) or more policy years have been paid in full and any subsequent premium is not paid within the grace period, the policy will be converted into a paid-up policy. If a policy is converted into a reduced paid-up policy, Death Benefit, Sunvival Benefit (Guaranteed Income) and Maturity Benefit will be reduced. No Annual Cash bonuses shall be paid while the policy is in reduced paid up status. | Part D. 2 |
| | | Revind. *You have the option to revive a lapsed/paid-up policy within five (5) consecutive years from the date of the first unpaid premium. *To have the option to revive a lapsed/paid-up policy within five (5) consecutive years from the date of the first unpaid premium. *The revinal will be considered on the recept of the application from the policyholder along with the proof of continued insurability of life assured and on payment of all overdue premiums with interest, if any. *The revinal will be considered on the recept of the application from the policyholder along with the proof of continued insurability of life assured and on payment of all overdue premiums with interest, if any. *The revinal will be considered on the recept of the application from the policyholder along with the proof of continued insurability of life assured and on payment of all overdue premiums with interest, if any. *The revinal will be considered on the recept of the application from the policyholder along with the proof of continued insurability of life assured and on payment of all overdue premiums with interest, if any. *The revinal will be considered on the recept of the application from the policyholder along with the proof of continued insurability of life assured and on payment of all overdue premiums with interest, if any. | Part D. 4 |
| 12. | Policy Loan, if applicable | You may avail a loan once the policy has acquired a Surrender Value. The maximum amount of loan that can be availed is up to 85% of the Surrender Value. For more details, please refer to the policy document. | Part D. 5 |
| 13. | Claims / Claims Procedure | Claims TAT | Part F.4 |
| 13. | Ciallis / Ciallis Procedure | Colonio no Agrico del mequiremento after lodging the claim- Within 10 days 2. Death claim decision for cases without investigation requirement. Within 15 days 3. Death claim decision for cases with mestigation requirement. Within 45 days 3. Death claim decision for cases with mestigation requirement. Within 45 days | Fatt.9 |
| | | Claims Procedures a) The death of the Life Assured must be notified to us in writing along with proof of death, mandatory documents and any other available appropriate documents, not later than 90 days from the date of death of the Life Assured. b) The Claim Procedure is detailed at the company website https://www.generalcentrallife.com/claims | Part F.4 |
| | | Call centre number of the insurer: 1801 (192255 Customer Service email: care@generalcentral.com or claims.support@generalcentral.com Website: www.generalcentrallife.com Customer Portal customer generalcentralife.com OR GC Life App Tal: + 912-24.097 6886 Details of Company officials | Part F.4 |
| | | Cell Closed Operating Officer Unit 80'1 and 402, 8th Boor, Tower C, Embassy 247 Park, L.B.S. Mag, Verbrou (Vr), Mambai - 400083 | |
| | | Website link for downloading the Claim forms: https://life.generalicentral.com/claims/claim-forms | |
| 14. | Policy Servicing | Policy Servicing TAT: Financial Transaction - 7 days from the date of request received. | Part A.1 |
| | | Non-Finacial Transaction - 7 days from the date of request received. | |
| | | Website link for downloading the policy servicing forms: https://www.generalicentrallife.com/customer-service/forms-downloads | |
| | | Website link for List of documents required for policy servicing: https://www.generalicentrallife.com/customer-service/fags Call centre number of the insurer/ Customer Service email / Website / Customer Portal/ Details of Company officials: Same as section 14 (Claims/Claims Procedure) | |
| L | | | |
| 15. | Grievances/Complaints | In case you have any grievance, you may approach our Grievance Redressal Cell: -Email us at care@generalicentral.com, or | Part G.1 - Grievance Redressal Procedure & List |
| | | Write in to our below Communication address: | monance Officustrien |
| | | Custome Services Department Unit 80 and 100; S8 floor; Tours C, Embassy 247 Park, | |
| | | L.B.S. Marg, Vikhroli (W), Mumbai – 400083, or | |
| | | You may also reach out to Your nearest branch. You can locate Your nearest branch on Our Website at https://www.generalicentrallife.com/customer-service/branch-locator/ | |
| | | -Raise your concern online at https://www.generalicentrallife.com/customer-service/enquiry-form | |
| | | -If you are a Senior citizen, you may write to us at the following id: senior citizens@generallcentral.com for priority assistance | |
| | | In case not satisfied with the resolution of your grievance: Write to our Grievance Redressal Officer at gro@generalicentral.com, or | |
| | | **Virtin Model Robert State United to Act of the Act of | |
| | | • Toll Free Number: 155255 / 1800 425 4732, or | |
| | | -Approach Insurance Ombudsman; please visit https://www.cioins.co.in/cmbudsman for details | |

Declaration by the Policy Holder:
I have read the above and confirm having noted the details.

Place: (Signature of the Policyholder)

Date: (Signature of the Policyholder)

Note: The information must be read in conjunction with the product brochure and policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document shall prevail.

Care@generall.central.com

1800 102 2355

The Company has an Anti-Fraud Policy in place. Life coverage is included in this Product. Please visit the website for more details. If you have any request, grievence, complaint or feedback, you may reach out to us at care@generalcentral.com. For further details please access the link: ¹/₁, signeralcentraliffe.com/customes-service/grievence-redressal-procedure. General Group's and Central Bank of India's liability is restricted to the extent of their shareholding in General Central Life Insurance Company Limited (Immetly known as Future General India Life Insurance Company Limited). (IRDAI Regn. No.: 133) (CIN U66010MH:2006Pt.C165288), Regd. Office & Corporate Office address: Unit 801 and 802, 8° foor, Tower C, Embassy 247 Park, L.B.S. Marg. Vishrol (W), Mumbai - 400083 [Email: care@generalcentral.com] Call us at 1800 102 2355 [Website-www.generalcentralife.com] Comp. Code: Comp.-bily-2025_4183

BEWARE OF SPURIOUS PHONE CALLS AND FICTITIOUS/FRAUDULENT OFFERS
IRDAI is not involved in activities like selling insurance policies, announcing bonus or investment of premiums. Public receiving such phone calls are requested to lodge a police complaint.

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LIFE INSURANCE Customer Information Sheet / Know Your Policy

| -1191 | RVII Central | Customer Information She This document provides key information about your policy. You are also advised to go through your Policy Document. | act ration rout rolley |
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| Sr. | Title | Description in simple words (Please refer applicable Policy Clause Number in next column) | Policy Clause Number |
| No. 1. | | Generali Central Lifetime Partner Plan (UIN: 133N066V03) | Part A.1 |
| | and Unique Identification Number (UIN) | | |
| 2. | Proposal Number | 2000000000 | Part A.3a |
| 3. 4. | Type of Insurance Policy Basic Policy Details | This is an individual non-linked, participating (with profits), savings, Ele insurance plan. You have chosen Deferred Income option You have chosen Deferred Income option | Part A.1 Part A 3e, 3f |
| | - | Your Policy Term is of 60 years and Premium Payment Term is of 8 years. You have chosen Sum Assured of Rs. 2,0,000. | |
| | | Your Survival Benefit Frequency is Yearly. | |
| 5 | Policy Coverage/ Benefits payable | Your chosen Premium Payment Frequency is Yearly and your Installment Premium (without applicable taxes) is Rs. 47.414 Martinit Basedie M | Part C. 5 |
| ٥. | Total y developer benefits payable | Industry benefit is equal to Sum Assured on Maturity plus Terminal Borus, if declared. Where, Sum Assured on Maturity is equal to 2 times the Sum Assured. Your Sum Assured on Maturity is Rs. 4,00,000 | 1410.5 |
| | | Death Benefit: In case of unfortunate demise of the life assured during the Policy Term, the life assured's nominee/beneficiary shall receive the Death Benefit. | Part C. 2 |
| | | The Death Benefit shall be higher of the following: 1. 105% of total premiums paid as on date of death (excluding any extra premium, any rider premium and applicable taxes) or 1. Stom Assured on Death 1. Rs. 47, 47 by Dus Terminal Bonus, if declared. | |
| | | Where Sum Assured on Death is a count to 10 times the Annualized Premium (excluding applicable taxes, rider premiums and underwriting extra premiums, if any) The Policy will terminate on payment of dertire Death Benefit. | |
| | | Survival Benefit: You will receive a Guaranteed Income and Annual Cash Bonus, if declared, on survival and subject to payment of all due premiums. | Part C. 4 |
| | | Option 2: Deferred Income | |
| | | You will receive a sun of Guaranteels concer, people in a mean's starting from premium payment term plus 3 years till the end of the premium payment term plus 12 years and Guaranteels concer, people in a mean's starting from premium payment term plus 3 years till the end of the policy term. The amount of bonus will depend upon the Option, Sun Assured and the policy year. Where Guaranteels from set socialeds by multiplying Guaranteel (noncer faste by Sun Assured Where Guaranteels from set socialeds by multiplying Guaranteel (noncer faste by Sun Assured where Guaranteels from set socialeds by multiplying Guaranteel (noncer faste by Sun Assured social people of the social people of the soc | |
| | | Where Guaranteed Income is calculated by multiplying Guaranteed Income Rate by Sum Assured. | |
| | | Surrender: | Part D. 3 |
| | | We recommend you to continue paying the premiums regularly to enjoy at the benefits in the policy and achieve your planned milestones. You do have an option to cash-in (surrender) after completion of first policy year provided one full year premium benefice value. They were premium pair. You may evaluate its one profit in all continues of a surrender in case of emergency. The policy terminates on surrender and no further benefits are payable under the Policy. Please refer to your Benefit Illustration and Policy Document for more details. | |
| i. | Riders opted, if any | Not Available | |
| 7. | Exclusions (What the policy does not cover) | - Suclede Exclusion In case of death of Life Assured due to suicide within 12 months from the date of Commencement of risk under the Policy or from the date of Revival of the Policy, as applicable, the Nominee or beneficiary of the Policyholder shall be entitled to at least 80% of the Total Premiums Paid till the date of death or the Surrender Value available as on the date of death whichever is higher, provided the Policy is in-force. | Part F. 7 |
| | Waiting /lien Period, if | Not Applicable | |
| | any Grace period | Grace period means the time granted by the Company from the due date of payment of premium, without any penalty or late fee, during which time the policy is considered to be in-force with the risk cover without any interruption, as | Part C. 7 |
| | | per the terms & conditions of the policy. As you have opted for Yearly premium payment frequency, the grace period applicable to you is 30 days. | |
| 0. | Free Look Period | If you disagree with any of the terms and conditions, you have a right to return the Policy within 30 days of receipt of the Policy Document and the Company will refund the premium if no claim made. | Part D. 6 |
| 1. | Lapse, paid-up and revival of the Policy | Ladds. If due premiums for first (1) year have not been paid in full within the grace period, the policy shall lapse and will have no value. All risk cover and benefit cease while the policy is in lapsed status. | Part D. 1 |
| | | Paid-tip If due premiums for the first one (1) or more policy years have been paid in full and any subsequent premium in not paid within the grace period, the policy will be converted into a paid-up policy. If a palcy is converted into a reduced paid-up policy, Death Benefit, Survival Benefit (Guarantieed Income) and Maturity Benefit will be reduced. No Annual Cesh bonuses shall be paid while the policy is in reduced paid up status. | Part D. 2 |
| | | Revinal * You have the option to revive a lapsed/paid-up policy within five (5) consecutive years from the date of the first unpaid premium. * The revival will be considered on the receipt of the application from the policyholder along with the proof of continued insurability of life assured and on payment of all overdue premiums with interest, if any. * On revival, the simple interest rate of 9% p.a. shall be charged by the Company for the Financial Year 2024-2025. However, the company may decide to increase the interest charged on revival from time to time with a prior approval from IRDAI. | Part D. 4 |
| 2. | Policy Loan, if applicable | You may avail a loan once the policy has acquired a Surrender Value. The maximum amount of loan that can be availed is up to 85% of the Surrender Value. For more details, please refler to the policy document. | Part D. 5 |
| 3 | Claims / Claims Procedure | Claims TAT | Part F.4 |
| 3. | Claims / Claims Procedure | Cleans 7 L. Reaking claim requirements after lodging the claim. Within 10 days 2. Death claim decision for cases without investigation requirement. Within 15 days 3. Death claim decision for cases with restigation requirement. Within 15 days 3. Death claim decision for cases with restigation requirement. Within 45 days | rates |
| | | Claims Procedures a) The death of the Life Assured must be notified to us in writing along with proof of death, mandatory documents and any other available appropriate documents, not later than 90 days from the date of death of the Life Assured. b) The Claim Procedure is detailed at the company website https://www.general.centrallife.com/claims | Part F.4 |
| | | Call centre number of the insurer: 180/10/2355 Customer Service email: care@generalicentral.com or claims support@generalicentral.com Website: www.generalicentralife.com CR GC Life App Tate 91:22-4076 Tate | Part F.4 |
| | | Details of Company officials Chief Operating Officer Unit 80 and 802,81th floor, Tower C, Embassy 247 Park, | |
| | | L.B.S. Marg, Vildricil (W), Mumbal - 400083 | |
| 4. | Policy Servicing | Website link for downloading the Claim forms: https://life.generalicentral.com/claims/claims-forms Policy/Servicing TAT: | Part A.1 |
| | | Financial Transaction - 7 days from the date of request received. Non-Finacial Transaction - 7 days from the date of request received. | |
| | | Website link for downloading the policy servicing forms: https://www.generalicentrallife.com/customer-service/forms-downloads Website link for List of documents required for policy servicing: https://www.generalicentrallife.com/customer-service/customer-service-faqs | |
| 5 | Grievances/Complaints | Call centire number of the insureri Customer Service email / Website / Customer Portal/ Details of Company officials: Same as section 14 (Claims/Claims Procedure) In case you have any grievance, you may approach our Grievance Redressal Cel: | Part G.1 - Grievance Redressal Procedure & Lis |
| ъ. | Gnevances/Complaints | In case you raive all gray exemple, you may approach out unerwance recetessas Les. Hamali us at case@generalizertail zon, our Castomer Services Department Castomer Services Department Les Bot and Services Department Les Bot and Services Department Les Bot and Services Department | of Insurance Ombudsmen |
| | | Using Succession Succession (see the contractor) such tables (see | |
| | | "You may also read out to Your hearest branch. You can locate Your hearest practice on Out Wester at https://www.generalicentrasile.com/customer-service/branch-ocator/ Raise your concern online at https://www.generalicentralife.com/customer-service/enquiry-form If you are a Senior citizen, you may write to us at the following it senior citizenes/generalicentral com for priority assistance | |
| | | In case not satisfied with the resolution of your grievance: | |
| | | -Write to our Grievance Redressal Officer at großgeneralisentral com, or -Approach IRDA (Insurance Regulatory and Development Authority of India) - Online portal: http://www.igms.irda.gov/in - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 1552551 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or - Toll Free Number: 155251 (1904 024 7422, or | |
| | | Toll Free Number: 155255 / 1800 425 4732, or Approach Insurance Ombudsman; please visit https://www.cioins.co.in/ombudsman for details | |
| | | | |
| Decla | ration by the Policy Holder: | | |

Place: (Signature of the Policyholder)

Date: (Signature of the Policyholder)

Note: The information must be read in conjunction with the product brochure and policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned the policy document the terms and conditions mentioned the policy document the customer Information Sheet (CIS) and the policy document the policy The Company has an Arti-Fraud Policy in place. Life coverage is included in this Product. Please visit the website for more details. If you have any request, grevance, complaint or feedback, you may reach out to us at care@generalicentral.com. For further details please access the North Place of the service of the servi

BEWARE OF SPURIOUS PHONE CALLS AND FICTITIOUS/FRAUDULENT OFFERS
IRDAI is not involved in activities like selling insurance policies, announcing bonus or investment of premiums. Public receiving such phone calls are requested to lodge a police complaint.